



Trafford HYM Update March 2018

A short update on service progress has been requested by Trafford Health Scrutiny Review Group. This paper provides a briefing on the significant service developments, successes and challenges for Trafford HYM service moving forward.

Service Capacity

The service has seen a 48% increase in accepted referrals over the previous 2 years, despite significant recent investment into the third sector as part of the Local Transformation Plan. Whilst prevention and lower level support for CYP is critical, there is still a high demand for a specialist service. Investment in the specialist service has been minimal and not consistent with investment into other comparable Healthy Young Minds provided by Pennine Care NHS Foundation Trust in 5 other Greater Manchester towns.

The service has recently complete a staffing re-structure to align the skills to one which reflects the nations CAMHS picture and ensure maximum release of clinical capacity whilst maintaining the ability to provide high quality clinical care and treatment.

Pennine care's business intelligence and performance department have worked in partnership with service leaders to ensure available capacity is effectively utilised and much good work has been completed to reduce waiting times and improve performance against the KPI's.

In addition to this a comprehensive capacity and demand analysis has been completed based on full establishment of all posts in the agreed new structure, current referral rates and core HYM pathways.

The analysis of this work identifies that in order to meet the current demand the service is short of 5.8wte clinical capacity to meet the current referral rate. An options paper to support investment in the service has been presented to the CCG.

Waiting Times

The service has completed waiting list interventions, with several weeks of routine work ceased to allow waiting list work. The service has developed its group offer to increase treatment capacity. Good progress has been made but it is clear that progress isn't sustainable in the medium term within the current resources. Should there be no investment in the service then conversations regarding pathways will need to begin to ensure KPI's are consistently met.

EPR

Trafford HYM has been working with an electronic/data system that has been inadequate for the needs of a modern NHS service. There has been a detailed options appraisal completed and a system selected which will go live on 26th March 2018.

This is a significant challenge for the service due to the training time required for all staff and the change in established processes. The team are engaged and excited about the system and have been supported by clinical staff from other HYM services.

Implementation of this system will allow reporting against all Greater Manchester CAMHS outcomes and importantly allow a much better understanding of the needs of CYP in Trafford.

Service Staffing Updates

The service has been on the trust risk register due to challenges in consistent staffing, with the use of agency and other temporary staff higher than would be liked. The service has recently been successful in some key recruitment and HYM is very pleased to have attracted experienced CAMHS talent to the service.

At the end of March there will be a voluntary redundancy and the new service leadership team will be established:

- Lynne Pender, Service Operational Manager
- Dr Stephanie Jamieson, Lead Consultant Clinical Psychologist
- Dr Kishan Sharma, Lead Consultant Psychiatrist

Trafford HYM will continue to be supported by the HYM Directorate and share and contribute to learning across 6 town HYM services.

Challenges

There remain a number of challenges for the service which the senior leadership team will work with stakeholders to address:

- Data flow to mental health minimum data set and reporting against national access targets
- Level of demand on urgent care pathway, specifically 16- 18 years follow up
- Accommodation, split site and lack of adequate accessible clinical space
- National and regional workforce shortages

